

ELO ticket system customer portal documentation

Registration can be done through two means:

1. [Submitting a request using via the website](#)

Please fill out the following when completing our Request for New User Form.

1. Full name
2. Organisation
3. Email address you would like registered

After this our support team will generate a new user for you and contact you with a temporary password

2. [Alternatively you can request a new user by submitting a ticket through JIRA through an existing account, listing the same as the email. A member of the support team will create a new user for you and comment back the required log on details.](#)

Best Regards,
ELO Support Team